

Dispatcher CUSTOMER SERVICE

**Open to ALL States
and Centers**

Students who attend will learn customer service knowledge and mindfulness tools to aid in providing services that are more efficient and effective, while also being able to minimize burnout.

By implementing the knowledge learned in this course students will be able to better take care of themselves as they provide improved customer service to the public and the public safety personnel they interact with.

Cost: \$125

***Must be currently employed in a PSAP to attend**

***High quality training created specifically for dispatchers. Certified by various Police Standards Councils including California POST.**

***For questions please email info@dispatchwellness.com**



Engage with this critically important topic from a fresh perspective.



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**For Dates,
Registration,
and Reviews**

www.dispatchwellness.com/massachusetts