

# Dispatcher CUSTOMER SERVICE

**Open to ALL States  
and Centers**

Students who attend will learn customer service knowledge and mindfulness tools to aid in providing services that are more efficient and effective, while also being able to minimize burnout.

By implementing the knowledge learned in this course students will be able to better take care of themselves as they provide improved customer service to the public and the public safety personnel they interact with.

**Cost: \$125.00**

**\*Must be a currently employed public safety dispatcher/telecommunicator to attend.**

**\*California POST Certified; provides California POST Credits to those applicable**

**\*Accredited through the State of New Mexico; provides NMLEA training hours to those applicable**

**\*Approved for CEU Hours by the Alabama 911 Board**

**\*Certified by Alaska POST**



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critically important  
topic from a fresh  
perspective!**



**For questions please email  
Info@dispatchwellness.com**

**[www.dispatchwellness.com/online](http://www.dispatchwellness.com/online)**